

Higg FSLM CAF 1.4 Launch Webinar

April 14, 2021

Higg | Trusted
Sustainability
Data



Logistics

Meeting Topic: FSLM CAF 1.4 Launch Webinar (APAC)
Host: Customer Success
Invite Link: https://higg.zoom.us/webinar/register/WN_w4ti54neSFOF50liuGXH8g
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Participant ID: 489499



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Invite Others

- Attendees are muted for duration of webinar
- Please submit questions through Q&A box
- We will NOT answer questions submitted through the chat box
- The webinar is being recorded and the recording will be shared after.

The background image shows a close-up of a robotic manufacturing process. A robotic arm with a gripper is positioned over a conveyor belt. The gripper is holding a small, dark, rectangular object. The conveyor belt is moving from left to right, and there are many small, dark, rectangular objects on it. The background is slightly blurred, showing other parts of the factory floor. A semi-transparent teal rectangle is overlaid on the left side of the image, containing the title text.

Goal of This Training

- What is new for Higg FSLM CAF 1.4?
- Why were these changes made?
- How can you get support and access resources?



Agenda

1. Introduction to SLCP
2. Change process for CAF 1.4
3. Content updates for CAF 1.4
4. Higg platform updates for CAF 1.4
5. Guidance and resources
6. Higg FSLM Demonstration
7. Upcoming training in April
8. Q&A



Introduction to SLCP

What is the Social & Labor Convergence Program (SLCP)?

SLCP is a multi-stakeholder initiative to reduce audit fatigue and improve working conditions.

VISION:

*Converged Assessment.
Collaborative Action.
Improved Working
Conditions.*

MISSION:

To implement a **converged assessment framework** that supports stakeholders' efforts to improve working conditions in global supply chains.

What are the aims of SLCP?

Strategic Plan 2019-2023

Vision

**Converged Assessment. Collaborative Action.
Improved Working Conditions**

Mission

Implement a Converged Assessment Framework that supports stakeholders' efforts to improve working conditions in global supply chains

Industry benefits

Eliminate audit fatigue and duplication

Redirect resources to improvement actions

Greater comparability of social & labor data

SLCP Specific Aims

Industry Adoption

Resources unlocked

Data access & comparability

Financial resilience

Our Goals

25,000 verified assessments

\$130m for improvement actions

Industry's #1 source of verified S&L data

Self-sustaining through earned income

SLCP Signatories – 240

April 2021

Brands/Retailers (51): adidas Group | Aldo Group | Amer Sports (Arc'teryx, Peak Performance) | Ann Inc | Arena Italia SpA | Asics Corporation | BESTSELLER | Brooks Sports | C&A | Camelbak | Charles Komar & Sons | Columbia Sportswear (PrAna Living) | De Bijenkorf | Deckers Brands | Eileen Fisher | Esprit | Fanatics | Fastretailing/Uniqlo | Fenix Outdoor International AG | G-Star RAW | Gap Inc | Hennes & Mauritz (H&M) | INDIGENOUS | Inditex | KappAhl | Kathmandu | Kering | Levi Strauss & Co | LL Bean Inc | Lojas Renner | Loomstate | lululemon Athletica | Macy's | Mountain Equipment Co-op (MEC) | Mud Jeans | New Balance | Nike | Outerknown | Patagonia | Pentland Brands | Puma | PVH Corporation | REI | Sanmar Corporation | SewEasy | Target Corporation | The Children's Place | VF Corporation | Williams-Sonoma Inc. | Zalando | Zephyr Graf-X

Manufacturers (42): 1888 Mills | Artistic Milliners | Arvind Mills | Avery Dennison Corp | Ceres Dis Ticaret Textile Agency Ltd. | Ciel Textile | Chenfeng Group Co. | Classic Fashion | Comfit Composite Ltd. | Crescent Bahuman Ltd | Crystal Group | DBL Group | Décor Co Ltd. | Delta Galil | Denim Expert | Eren Socks | Esquel Group | Hanbo Enterprises Holdings Ltd. | Hansae | Hirdaramani Enterprises | Hop Lun | ISKO | L&E Int. Ltd. | MAS Holdings | Milteks Group | Pratibha Syntex Ltd. | Ramatex Group | SAE- A Dominicana S.R.L. | Sapphire Textile Mills | SaiTex | Shahi Exports | SLN Tekstil | Soorty Enterprises | TAL Apparel Group | Thread International | W. L. Gore & Associates | VISigma Apparel Group | World Knits Ltd. | Yesim | Yousstex | Youngone | Yunus Textile Mills

Agents (6): Ethical Apparel Africa | G-III Apparel Group Ltd. | Haddad Group | Li&Fung (Trading) Ltd. | MGF Sourcing | Randa Accessories

Audit Firms & Service Providers (81): 3D Audits & Advisory Ltd. | ABS Quality Evaluations Inc. | Accordia Global Compliance Group | ACT Testing Certification Technology Service Co Ltd. | AJA Bangladesh Ltd. | ALGI | API | AS International | Assent Compliance | Asya CC&C | BCI Compliance Group Ltd. | Benchmarks Company Ltd. | Best Compliance Ltd | Big Cove Consulting | APCert Technical Services Co. Ltd. | BSI Group | Bureau Veritas | Bronco Technology | Business Link Consulting Co. Ltd. | Centre Testing International Group Co. Ltd. | Control Union Certifications | CSER Solutions Limited | DNVGL | EasyDone Social Compliance Consulting Institute | ELEVATE Hong Kong Holdings Ltd. | ESG360 Ltd. | Eurocert SA | Extensive Standard Technical Services Co. Ltd. (ESTS) | Eurofins AQM HK | Fairland Ltd. | Footprints | GCL International Ltd. | Globalgroup Certification Ltd. | Greenhubs Services Ltd | GSCS International Ltd. | Guardian Independent Certification Ltd. | Hong Kong Quality Assurance Agency (HKQAA) | HXC (Beijing) Certification Center Co. Ltd. | I Link Development Services | Impactt Ltd. | International Associates Ltd. | International Compliance Group | Intertek | Kaixin Certification (Beijing) Co. Ltd. | Key of Sustainable Improvements Ltd. | Leadership & Sustainability | Leverage Ltd. | Madeown International Testing Certification Inc. | NEWAsia Solutions Ltd. | Novi Group | Omega Compliance | OneStep Viet Co. Ltd. | Onsite Compliance & Technical Service Co. Ltd. | Openview Service Ltd. | Ozone Sustainability Management Systems (OSMS) | Partner Africa | QIMA Ltd. | Rina Services SpA | RST Co. Ltd | SCSA Group | SGS | SMT Global | Standard Testing and Verification Jiangsu Company Ltd. | Stantec SpA | Sumations GmbH | Sumerra | Sundar | Sustainable Compliance Management Ltd. | Sustainable Management System Inc. (SMS) | Taos Network | Teks Tech Inspection India Private Ltd. | TOTALIKA Vertical Solutions | Trans Pacific Solutions | TÜV Rheinland | TÜV SÜD | UL Responsible Sourcing | URS Verification Pvt. Ltd. | VJN Global Solutions Ltd. | V-Trust Inspection Service | We-Tek Ltd.

Consultancies & Service Providers (18): &Wider | AMRA Limited | ARCHE Advisors | CSR Solutions Ltd. | FITI Testing & Research Institute | FutureMade | Huaping Education | iMentor Development Services Pvt. Ltd. | Innovatus | Matrix Sourcing/Triple Tree Solution | Micro Benefits | Quizrr | SupplyShift Inc. | Sustainable Alliance | The Sentio Advisory Group | Timeline Consultancy | Ulula | Workplace Options

Industry Association (11): Abvtex | AIM-Progress | American Apparel & Footwear Association (AAFA) | EURATEX | European Outdoor Group (EOG) | Istanbul Apparel Exporters' Association (İHKİB) | International Apparel Federation (IAF) | International Textile Manufacturers Federation (ITMF) | Joint Apparel Association Forum (JAAF) | Outdoor Industry Association (OIA) | Turkish Textile Employers Association (TTEA)

Multi-Stakeholder Initiatives, Standard Holders & Civil Society (29): Better Buying Institute | Cradle to Cradle Products Innovation Institute | Dutch Agreement on Sustainable Garments & Textile | EcoVadis | Enviu | Ethical Trading Initiative Norway (IEH) | Fair Factories Clearinghouse | Fair Trade USA | Fair Wear Foundation | Fair Working Conditions | Fairtrade Foundation | Freedom Fund | Global Fashion Agenda | Higg | IDH | Inspectorio Inc. | MVO Nederland | New Earth | Norges Bank Investment Management (NBIM) | OEKO-TEX Service GmbH | Proudly Made in Africa | Responsible Sourcing Network | Sustainable Apparel Coalition (SAC) | Sedex | SIM Supply Chain Information Management | Solidaridad | Textile Exchange | The Mekong Club | Verité

National Governments (2): Denmark - Ministry of Foreign Affairs | Netherlands Government

Intergovernmental organizations – observer status (1): Better Than Cash Alliance



Change Process for CAF 1.4

Tool Development & Update Process

Dynamic, Collaborative, Industry-Centric, & Strives for Win-Win



To reach our goal of 25k assessments, we must achieve **industry alignment** and **acceptance of SLCP data** by other standard holders.



That means continuing to **evolve** and **improve** the CAF with stakeholder input



Minor Updates (More frequently)

e.g. v1.4.0 to v1.4.1. means:

- Improvement to the Tool to enhance the user experience
- Correction of mistakes not found during testing
- More validation of data
- Updates to More Info
- Updates to translated text
- Changes in wording of question to increase understanding of question
- Changes in drop down menus or conditionalities if mistakes are found

*In some cases this may mean minor updates to SLCP mapping to other standards.

Major Updates (Once a year at max)

e.g. v1.4 to v1.5 means:

- Data points are added, deleted or extensively changed
- Changing the scope of the assessment

*Changes will affect SLCP mapping to other standards.

Aims of 2020 CAF Review (from v1.3 to v1.4)

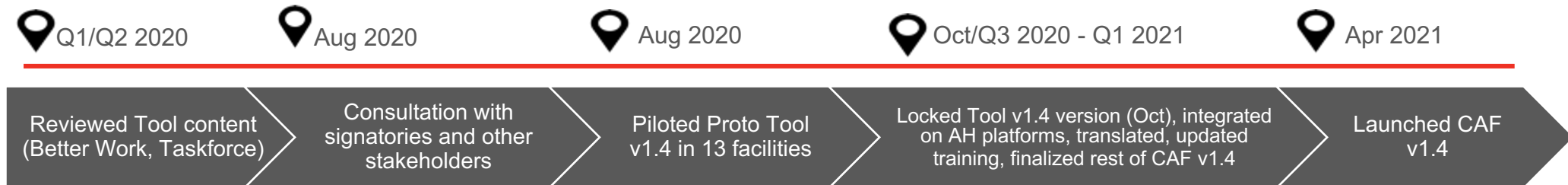
Review CAF to enhance
user-friendliness for facilities and better tailor to facility and stakeholders' needs:

- **Consolidate** Tool: make it more user-friendly and widely applicable (including to SMEs)
- Enhance **alignment** with international standards and national **legislation**
- Identify data points for compatibility between modules and **stakeholders' needs**
- Review data points in line with 2019 **Ops feedback** and **relevant updates**
- Create opportunities for **worker engagement** in the self/joint-assessment



Review Process & Timeline

- Secretariats of SLCP and Better Work co-led
- SLCP Taskforce (extended Technical Advisory Committee) as sounding board
- Collaborative and inclusive process with proto-v1.4 pilot & consultation



All participants consider CAF v1.4 an improvement on CAF v1.3*

73% of pilot & consultation participants gave CAF v1.4

4 or 5 stars

*This question was only relevant to respondents with experience of CAF v1.3: 9 pilot & 12 consultation participants.



Content Updates for CAF 1.4

Launch of SLCP CAF v1.4

Following joint review with Better Work



What's different in CAF v1.4?:

1. Redefinition of Steps
2. Reduction in Number of Data Points
3. Offline Excel User Interface
4. Facility Guidance
5. More Detailed Verification Selection Drop-Downs
6. Final Verified Response
7. Coming Soon: Law Overlay for National Labor Law

You can read about these changes in more detail by [visiting SLCP Helpdesk.](#)

1. Redefinition of Steps

2020

CAF Tool v1.3

Step 1 Compliance
Step 2 Management Systems
Step 3 Above & Beyond

Selection Step 1 or 1+2 or 1+2+3



2021

CAF Tool v1.4

Step 1 = Essential focuses on *key* social & labor compliance questions, mostly connected to International Labor Standards (ILS) and National Labor Law (NLL), making it well suited for the majority of stakeholders.

Step 2 = Progressive focuses on management systems and questions that are additional/supportive social & labor compliance questions but less critical. These questions are often found in social industry and certification standards.

Step 3 = Advanced questions that go above and beyond social responsibility industry standards, are not required by national or international law, and seek to elevate workplace well-being and community impact.

Selection Step 1 (default - automated), **Step 2 or Step 3** (where Step 2 includes Step 1 scope, Step 3 includes Step 1 and 2 scopes)

Facility guidance on Step selection will be integrated into Tool Instructions sheet (related to ambition levels of facilities and compatibility with standards/CoCs)

Benefits

Better match modules with needs of stakeholders

Step 1 Essential: a data set focusing on *key* social/ labor issues will be suitable for majority of stakeholders

Impact Redefinition and Reduction in v1.4

	Number of Data Points		
Section	Step 1	Step 2	Step 3
Facility Profile	303	315	315
Recruitment & Hiring	133	175	175
Working Hours	23	52	52
Wages & Benefits	70	152	182
Worker Treatment	107	145	161
Worker Involvement	101	131	140
Health & Safety	129	393	396
Termination	35	39	39
Management Systems (Step 2 and 3 ONLY)	0	432	535
Above and Beyond (Step 3 ONLY)	0	0	139
Total possible data points per Step	901	1834	2134

Note: Some data points are conditional; therefore, not all data points will apply to a facility.

2. Reduction in Number of Data Points

Removal of redundant questions & streamlining of data points

v1.3 vs v1.4: **875** data points removed

CAF v1.3	# (additional) Data Points	Total	CAF v1.4	# (additional) Data Points	Total	% Reduction
Step 1 Compliance	2208	2208	Step 1 Essential	901	901	59%
Step 2 Mgt System	660	2868	Step 2 Progressive	933	1834	36%
Step 3 Above&Beyond	141	3009	Step 3 Advanced	300	2134	29%

Benefits

- Better matched data points with needs of stakeholders
- Greatly reduced the number of questions
- Smaller facilities can more easily complete their assessment (Step 1 Essential)
- More efficient tool for facilities and Verifiers

3. Offline Excel User Interface

Revamping of Excel Tool structure to:

- Enable easier “tech” understanding of Tool content
- Facilitate easier updates to Tool content
- Eliminate “stop-load” issue
- Still keeping existing sections but all data points in one sheet to facilitate fewer macros

Benefits

Users will no longer have a long “load” time when transitioning from online to offline
More user-friendly for facilities and Verifiers
More validation, ensuring less mistakes during completion
SLCP and Accredited Hosts can make updates quicker
Onboarding of Accredited Hosts easier with new Master template

Excel User Interface (Facility View)

Navigation bar hyperlinked & showing completion % per section

Overall completion %

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VERSION 1.4.0

3.95% : Facility Profile

0.00% : Worker Treatment

0.00% : Termination

0.00% : Recruitment & Hiring

0.00% : Worker Involvement

NA : Management Systems

0.00% : Working Hours

0.00% : Health & Safety

NA : Above & Beyond

0.00% : Wages & Benefits

You are here: FACILITY PROFILE - Basic Information - Facility

100.00%

80.00%

60.00%

40.00%

20.00%

0.00%

Complete **Incomplete**

Question **More Info** **Facility Response (ANSWERS IN ENGLISH ONLY)**

You will have to complete one Facility Profile question after you have finished your entire self/joint-assessment to ensure an accurate answer: FP-BAS-26 Date of self/ or joint-assessment submission (YYYY-MM-DD): Remember that the verification has to occur within two months after this submission date. If scheduling does not allow you to complete the verification in time, then ensure you update this self/joint-assessment prior to completing it on the Accredited Host platform.

Step Selection

FP-STE-1

Basic Information

Facility

FP-BAS-1

FP-BAS-2

FP-BAS-3

FP-BAS-4

FP-BAS-5

FP-BAS-6

FP-BAS-7

Facility Name (as per business license): [Info](#)

Facility Street Address (as per business license): [Info](#)

Facility City Address (as per business license): [Info](#)

Facility State/Province Address (as per business license): [Info](#)

Facility Zip Code/Postal Code Address (as per business license): [Info](#)

Facility Name (in local language as per business license): [Info](#)

Facility Address (in local language as per business license): [Info](#)

Response Here **xxx**

Response Here **xxx**

Response Here

Response Here

Response Here

Response Here

Response Here

Response Here

Dark grey means not answered and light grey means answered

Step 1

OVERVIEW **INSTRUCTIONS** **SLCP Data Collection Tool 1.4** **+**

All data points in one sheet

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4. Facility Guidance

Purpose

- Compilation of resources for facility to **better understand the assessment process and how to complete the self/joint-assessment**
- Specifically addresses opportunities for **worker engagement** in the self/joint-assessment, as per one of our 2020 aims

Contents

- Consolidates information from various sources (e-learning, recorded tutorial, FAQs, Verification Protocol) in one guide with detailed Table of Contents
- Content organized by SLCP assessment process

Benefits

One resource for all facility needs

Navigation guide containing all possible information a facility could need to better understand and complete the SLCP assessment process

Worker Engagement Resources

To support our CAF aim “**Create opportunities for worker engagement in the self/joint-assessment**” and with the support of ILO-BW, the Facility Guidance emphasizes the importance of worker engagement in the assessment process and provides **3 Annexes to aid the facility in this process**:

1. Annex VII: Engaging facility personnel in the SLCP assessment process
2. Annex VIII: Questions for initiating worker engagement
3. Annex IX: Recommendations for interactive activities for worker engagement

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Collaborative Action.
Improved Working Conditions.

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CONVERGENCE**

Annex IX: Recommendations for interactive activities for worker engagement

1. **Using pictures to start conversations:** The meeting participants are divided into even groups. Each group is assigned with different labor issues (e.g. child labor, OSH, forced labor, etc.). Each working group member is given a picture and asked to identify which pictures relate to their specific topic. After they have been able to match their pictures, they break into small working groups to reflect over the pictures and agree on a common understanding of what their topic may mean or imply as non-compliance. Then they discuss if these issues are present in their workplace and how they are being managed.
Impact: objectives are more easily met through engagement from all working group members while preventing discussions from becoming emotional
2. **World café:** The meeting participants are divided into even groups. Each group represents a compliance issue that is agreed to be in need of improvement. Each group has flip chart and markers, which they use to write about different actions they have completed in response to any non-compliance over the past month. The groups then rotate on to the next flip chart and provide additional information on actions taken, specific processes and participants involved. Once each group has contributed to each flip chart, one group member presents the completed flip chart to the working group as a whole.
Impact: All working group members gain in-depth knowledge of every subject area discussed in the meeting. The workers become actors rather than passive listeners in processes that happen around them.
3. **Bank of games:** When worker and management representatives come together to discuss important issues, it is not always easy as workers may feel vulnerable and management may feel exposed. In order to break down these barriers, a friendly, welcoming, and safe environment must be developed so that trust can be established and representatives can engage in meaningful discussions eye to eye. This method involves a shared library of games, icebreakers, and activities that target different challenges. When preparing a meeting, the worker committee chooses different options from the bank of games for use to begin the meeting.
Impact: Working group members become more relaxed and conversations are more in-depth and productive. Group members can therefore connect more with each other, which leads to increased dialogue and cooperation.
4. **One message different interpretations:** each working group member is given a piece of paper and they are asked to close their eyes. They are then given instructions to fold their papers certain ways (left to right, right to left, etc.). They may not ask any questions. Once they are asked to open their eyes, each member realizes that despite given the same instructions they have arrived at different outcomes. The importance of two-way communication thus becomes evident.
Impact: management becomes keener to identify root causes of problems rather than simply blaming poor worker awareness levels.

Download the Facility Guidance [here](#)

5. More Detailed Verification Selection Drop-Downs

Purpose:

More detailed responses to **enable a better understanding** of a facility’s response to a Tool question

Wording used in v1.3	New wording in v1.4
Verifier Selection dropdown menu: Accurate, Inaccurate, Updated during verification No Response Provided	Verifier Selection drop-down menu: Accurate, Inaccurate, Updated during verification, Facility did not reply during SA/JA, Not visible to facility during SA/JA, No longer applicable due to verification, Not applicable due to special facility circumstances, Verification not required*

*Verification not required is a new option specifically introduced for facility questions that cannot easily be verified through documentation review or observation

Benefits

Verifiers can now select from a broader range of options when verifying facility responses
More detailed responses enable a better understanding of the facility response

6. Final Verified Response

New feature in Gateway verification reports

Purpose:

Specific column in Verification Summary and specific entry in pdf and excel reports to identify the final data point you need to determine what the facility circumstances are

For example:

Facility Response: Yes
Verification Selection: Accurate

=> **Final Verified Response: Yes**

Facility Response: Yes
Verification Selection: Inaccurate
Corrected Response: No

=> **Final Verified Response: No**

Benefit

Easy access to the answer of the data point that is the final verified answer
No longer necessary to look at combination of facility response and Verifier response

7. Coming soon: Law Overlay for National Labor Law

One of the aims of 2020 joint review with Better Work: **Enhanced alignment with international labor standards (ILS) and national labor law (NLL)**

Result:

1. Questions in Step 1 revised to better align with ILS and NLL
2. NLL Guidance (similar to “More Info” feature) will be included for select countries* and questions for Step 1 only on Accredited Host platforms
 - NLL Guidance educates facilities (during self/joint-assessment) and Verifiers (during verification) on applicable NLL standards in the assessment country
1. Automated Law Overlay for Verifier for Step 1 select countries only*
 - Automated identification of legal “Non-Compliance” and completion of “Legal Reference” text for Verifier according to the final verified response

*This will be rolled out in Better Work countries to start. The first countries to receive a Law Overlay for Step 1 are Bangladesh, Indonesia and Vietnam

Benefits

Facility awareness of applicable labor laws

Enhanced report quality: ensuring legal non-compliances are better captured and country law is applied consistently across verifications

International Labor Standards Guidance will be included in Tool content, as applicable:

As the ILS Guidance is part of the Tool content, it is **visible in offline Tool as well as on Accredited Host platforms**

Example:

Overall International Labor Standard Compliance Guidance: Discrimination includes any distinction based on race, color, sex, religion, political opinion, national extraction or social origin, that results in unequal treatment. Other grounds of discrimination may be included in national law, such as disability, HIV/AIDS status, age and sexual orientation. Discrimination may be direct or indirect and does not have to be intentional. Indirect discrimination refers to apparently neutral practices, which in fact result in unequal treatment of people with certain characteristics. Distinctions are permissible when they are necessary because of the inherent requirements of the particular job, although this exception is rare. Also, measures to protect certain categories of workers are acceptable when they are provided for under international labor Conventions and Recommendations, such as maternity protection. Distinctions also may be permissible under national laws designed to help groups who need special protection, for example, laws that offer preferential treatment to women in hiring in order to remedy the effects of past discrimination.

Applicable legal standards include: ILO Core Conventions, C100 Equal Remuneration Convention, 1951 and C111 Discrimination (Employment and Occupation) Convention, 1958, which provide the baseline standards for discrimination; other conventions in force in the country; applicable legislation; Collective Bargaining Agreements and provisions in employment contracts that exceed legal requirements

Other relevant ILO documents: R90 Equal Remuneration Recommendation, 1951; R111 Discrimination (Employment and Occupation) Recommendation, 1958; C156 Workers with Family Responsibilities Convention, 1981; R165 Workers with Family Responsibilities Recommendation, 1981

Why are SLCP & Better Work collaborating?

Better Work and SLCP have a shared goal to **end duplication and produce actionable data** that can be available for all industry stakeholders to act upon, including governments and workers' and employers' organizations.

Joint launch CAF v1.4:

31 May (TBC): Indonesia, Bangladesh

30 June (TBC): Vietnam

Better Work and SLCP will make an official joint announcement shortly before the official launch.



www.betterwork.org

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www.slconvergence.org

For detailed FAQs on the collaboration, please visit the [Helpdesk](#).

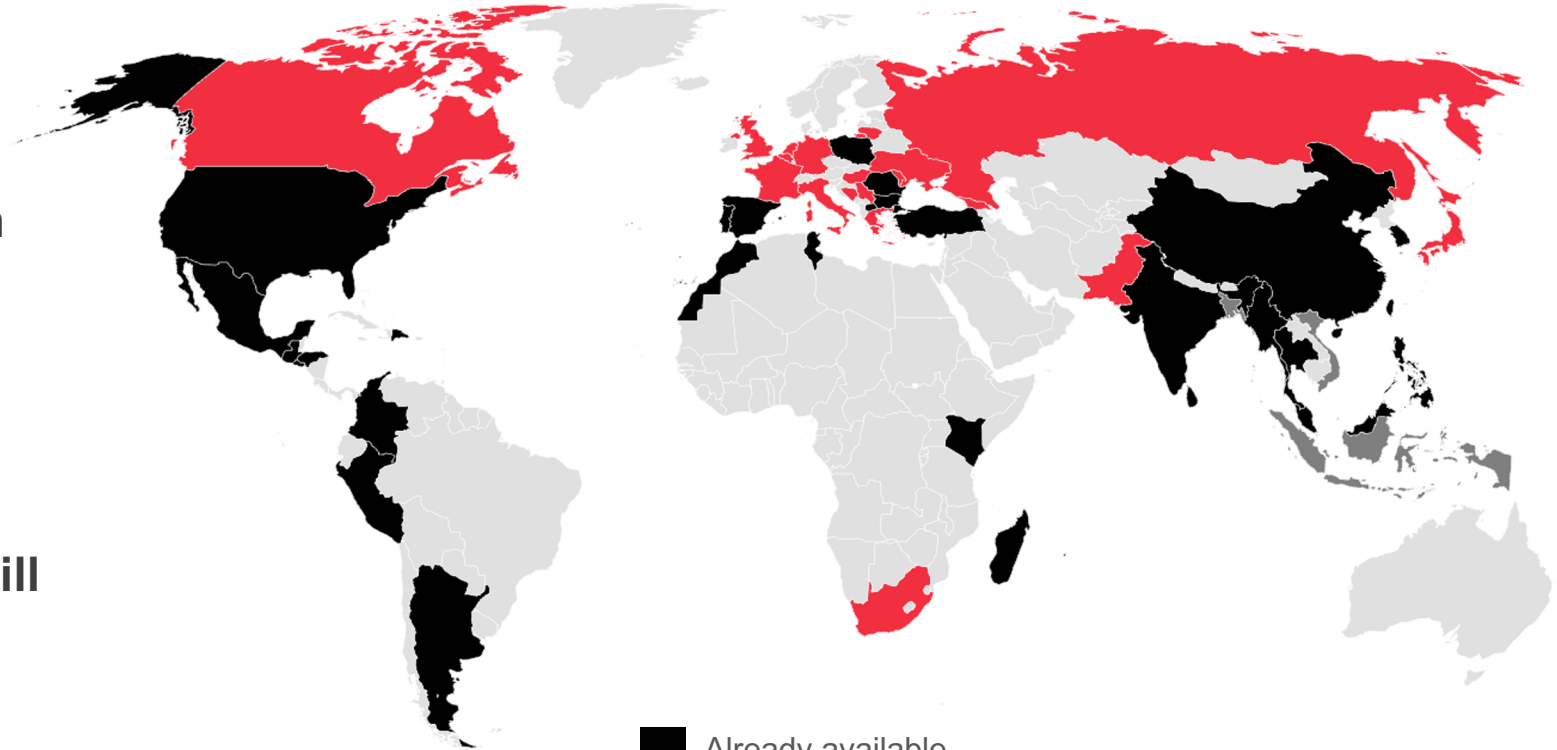
Where is SLCP available?

SLCP is already available in

51 countries/regions.

By the end of 2021, SLCP will be available in

55 countries/regions.



- Already available
- Countries/regions added with the launch of CAF v1.4.
Pakistan to launch in May 2021
- Full launch in May/June 2021; soft launch in April 2021

For the full roll-out schedule, please visit the [Gateway](#).



Higg Platform Updates for FSLM CAF 1.4

FSLM CAF 1.4: Key Platform Updates

01

Completion Rate

- Module posing rule remains over 95% of completion rate.
- Data roll forward functionality for Higg FSLM has been removed from platform.
- Data transfer function for Higg FSLM CAF 1.4 will be ready soon.

02

FSLM Dashboard

- Add FSLM CAF version (1.4)
- Purchasing vFSLM (1.4)

Note:

- FSLM CAF 1.4 assessments are available to purchase
- FSLM CAF 1.3 assessments are no longer available for purchase

03

CSV Download

- Single CSV V2 (CAF 1.3/CAF 1.4)
- Bulk CSV for FSLM CAF 1.4
- Bulk CSV for FSLM CAF 1.3

FSLM CAF 1.4 Platform Key Updates

04

Excel File

- Excel file: Chinese and English versions are available. Other languages will be coming soon.

05

New Countries

- Available on Apr 16 at on Higg platform (Higg.org)
- New countries: South Africa, Canada, Japan, Singapore, Belgium, Bosnia and Herzegovina, France, Georgia, Germany, Greece, Hungary, Italy, Lithuania, Moldova, Russia, Netherlands, Serbia, United Kingdom, Ukraine.

06

Country Law Overlay

- Plan to launch in Bangladesh and Indonesia in May and Vietnam in June.
- Users who purchase FSLM before the law overlay launch will be able to see the feature after it launches.

FSLM CAF 1.4 Platform Key Updates

07

Scoring

- FSLM CAF 1.4 is currently an unscored version.
- Scoring for FSLM CAF 1.4 Will launch later on Higg platform.
- Higg scoring is still available for FSLM CAF 1.3.

08

Benchmarking

- Coming later

09

Adoption Tool

- Coming later
- Support FSLM CAF 1.4 tracking

FSLM CAF 1.4 Platform Key Updates

We have installed Userpilot tool to better onboard users with the Higg FSLM CAF 1.4.

The screenshot displays the Higg FSLM CAF 1.4 platform interface. At the top, the navigation bar includes the Higg Index logo, tabs for FEM, FSLM, and BRM, and a 'PRODUCT TOOLS' dropdown. Below this, a secondary navigation bar shows 'FSLM', 'Dashboard', and 'Modules'. The main content area is titled 'Sally's facility testing account' and includes a 'My Account' tab, a date selector set to 'Apr 2021', and an 'Assessment' tab. A sidebar on the left lists various assessment categories with their completion percentages: FACILITY PROFILE (1%), RECRUITMENT & HIRING (0%), WORKING HOURS (0%), WAGES & BENEFITS (0%), WORKER TREATMENT (0%), WORKER INVOLVEMENT (0%), HEALTH & SAFETY (0%), TERMINATION (0%), MANAGEMENT SYSTEMS (0%), and ABOVE & BEYOND (0%).

A large white modal window is centered on the screen, titled 'Welcome to your FSLM!'. It provides instructions on how to access additional FSLM resources, listing two links: 'Getting started with FSLM' and 'Step by step instructions'. Below the links are two buttons: 'Take a quick tour' and 'Start the assessment now'.

Below the welcome modal, there are two instructional modals. The first modal, titled 'TERMINATION 0%', 'MANAGEMENT SYSTEMS 0%', and 'ABOVE & BEYOND 0%', contains two buttons: 'Import Module' and 'Submit/Post Assessment'. A text box next to these buttons explains that after downloading an Excel file from the dashboard and completing it offline, users can 'Import Module' into the online FSLM assessment. It also notes that importing will overwrite all existing data in the online assessment and provides a 'Learn more' link. A 'Next' button is at the bottom of this modal.

The second modal, titled 'Submit/Post Assessment', contains a 'Submit/Post Assessment' button. A text box next to it explains that users should 'Submit/Post' once they have completed over 95% of their assessment. It also notes that posting is final and cannot be undone. A 'Finish tour' button is at the bottom of this modal.

Higg FSLM Dashboard


Kenneth Facility **My Account**

Mar 2021 ▼

Overview ▼

Available Actions
[Purchase VFSLM](#)
[Share Assessment](#)
[Submit/Post Assessment](#)
[Delete Assessment](#)

Assessment Status
Assessment Initiated (ASI)
Self-Assessment - Not posted
Verified - Not posted
12 %
--

Assessment ID  fslmsurvey:163c1cca-7906-4fce-a4b9-b5796cc92951
SLCP Assessment ID --
Verifying Body --
Verifier Contact --

CAF Version
1.4

View
[View/Edit FSLM](#)

Download Assessment
[CSV v2](#) [Excel EN / ZH](#)

Higg FSLM Module Page

All Modules

Share moduleRequest / Accept modulesDownload

Switch to a saved table layout >

Save this view as +

Year	Account Name	Country	Tags	Status	Self	Verified	CAF Version	Action
Filter... ▼	Search...	Search...	Filter... ▼	Filter... ▼	Filter... ▼	Filter... ▼	Filter... ▼	
Sep 2019	Sally Plus Facility Testing Account	China	Enter a new tag	ASC Assessment Completed	100% Posted		1.3	... 10/21/2020
Apr 2021	Sally Plus Facility Testing Account	China	Enter a new tag	NS Not Started	0% Not Posted		1.4	... 4/8/2021

Higg FSLM Online Assessment

Kenneth Facility

My Account

Mar 2021

Assessment

≡

Kenneth Facility

Completion: 12%

FACILITY PROFILE 28%

RECRUITMENT & HIRING 11%

WORKING HOURS 0%

WAGES & BENEFITS 14%

WORKER TREATMENT 0%

WORKER INVOLVEMENT 0%

HEALTH & SAFETY 8%

TERMINATION 0%

MANAGEMENT SYSTEMS 8%

ABOVE & BEYOND 0%

Import Module

Submit/Post Assessment

▼ ADDITIONAL FILTERS

Step Selection

* Please choose which tool "Step" your facility would like to complete:

Step 3

FP-STE-1

ⓘ

For information regarding each tool "Step", please refer to the "Instructions" tab.

Basic Information

Facility

* Facility Name (as per business license):

FP-BAS-1

ⓘ

Facility Name is the name on the business license(s) associated with the address indicated below.

* Facility Street Address (as per business license):

FP-BAS-2



Support and Resources

Higg FSLM CAF 1.3 to 1.4 Conversion Support

**Facilities that purchased
FSLM CAF 1.3
on Sep 1, 2020 or later:**

FSLM CAF 1.3 status is NS by
launching



**Higg communicated the support
plan to these facilities and impacted
brands.**

Higg will automatically convert FSLM to
FSLM CAF 1.4.

FSLM CAF 1.3 status is ASI by
launching








Submit a ticket to Higg support team
before Apr 30 2021 to request for a
new FSLM CAF 1.4 assessment.

Data can't be transferred to the new
FSLM CAF 1.4.

Higg FSLM Guidance

Visit: <https://howtohigg.org/fslm-landing/>

	Getting Started <i>How to prepare for an FSLM assessment.</i> Get started
	E-Learning Course Watch our introductory video, which will help you begin your facility's FSLM. Watch the Video
	Step-by-Step Instructions Learn how to navigate each section of this online tool. Learn More
	Guidance and Definitions Find definitions for technical terminology, so that you can accurately answer each question. Read More
	FAQ Read answers to commonly asked questions. We're here to help! Learn More

New:

- The changes for CAF 1.4
- The change process

New:

- FSLM self-assessment completion process on Higg.org
- Verification completion process on Higg.org

New:

- FSLM content guidance

New:

- SLCP rolling out plan
- ILO Better Work

Higg FSLM Verification Guidance

<https://howtohigg.org/higg-fslm-verification-program/>



Overview

Verification ensures that your facility accurately completed all parts of the Higg FSLM – giving your self-assessment the credibility and accuracy required to share it publicly and on the SLCP Gateway.

[Learn More](#)



Step-by-Step Process

Learn about each step of the process – whether you're a facility or an independent verifier.

[Learn More](#)



Verification Protocols

Find definitions for technical terminology, and learn about the responsibilities of each party in the process.

[Learn More](#)



FAQ

Read answers to commonly asked questions. We're here to help!

[Learn More](#)

New:

- SLCP country rolling out plan

New:

- Verification completion process on Higg.org for facilities
- Verification completion process on Higg.org for verifiers

New:

- Updated verification protocols by SLCP

New:

- Updated FAQ by SLCP

Contact Higg Index Support

SUBMIT A REQUEST

Please choose a request type below

Payment Support (Invoice, Refund, MSI & PM Units)

Higg Index (FEM, FSLM, BRM, MSI, PM)

Management Tools (Supply Impacts, Adoption, API, Analytics)

Verification Programs (vFEM, vFSLM, vBRM)

Higg Inquiry

Do you have questions about Higg FSLM or need tech support? Submit a ticket to howtohigg.org/request.

User Support CAF v1.4



SLCP Comms

- Newsflash to signatories
- Newsletter to stakeholders

Sign up via
info@slconvergence.org

- Bi-weekly to facilities

Sign up via
support@slconvergence.org



SLCP Helpdesk

- FAQs explaining CAF v1.4
- CAF v1.4 resources:
 - Tool
 - Verification Protocol
 - Guidance documents
 - Tutorials

[slconvergence.org/
helpdesk](http://slconvergence.org/helpdesk)



Training webinars

- 9 training webinars in English (3), Chinese (3) and Turkish (3) in April / May
- 30+ signatory speakers to teach theory and share practice

[Invitation to training
webinars](#)



Training Bodies (TBs)

- Current status:
 - 38 TBs
 - 164 Trainers
- Available for (in-person) training in local language

[Training Body list](#)

Contact SLCP Support

Submit a request

Your email address *

Type of your issue *

General question about the SLCP assessment process

Administration issue with Gateway registration, profile or login

Question or issue with the SLCP e-learning platform

Technical issue or question related to the Gateway

Question or issue with the SLCP Data Collection Tool (offline Excel)

SLCP verification related issue or question

Do you have questions about the SLCP Gateway, data collection, or methodology and content?

Submit a ticket here:

<https://slcp.zendesk.com/hc/en-us/requests/new>



Higg FSLM CAF 1.4 Demonstration

Upcoming April Trainings

Higg Facility Tools (FEM & FSLM) Office Hours

Apr 19: 6pm PST (APAC)

Apr 20: 8am PST (EMEA)

Higg Management Tools Office Hours

Apr 22: 8am PST (EMEA)

Apr 22: 6:30pm PST (APAC)

Higg Product Module Office Hours

Apr 28: 8am PST (EMEA)

Apr 28: 6pm PST (APAC)

Higg FEM2020 Result Reports Learning Training

Apr 29: 8am PST (EMEA)

Apr 29: 6:30pm PST (APAC)

The background of the slide is a blurred photograph of an industrial machine, likely a CNC lathe or mill, with various metal components and a workpiece visible. A semi-transparent teal rectangle is overlaid on the left side of the image, containing the text "Questions?".

Questions?

A photograph of a person's hands plugging a cable into a server rack. The image is overlaid with a semi-transparent blue rectangle. The text "Thank you!" is centered in white on this rectangle.

Thank you!