



# — Higg FSLM Scoring (For CAF v1.4) Higg Users Webinar

July 2021

# — Antitrust Guidelines

## Detailed Guidelines

### Summary

Members are free to exchange or discuss publicly available information. However, Members should avoid any discussions or joint efforts regarding confidential competitive information such as non-public cost or price information, non-public volume information, strategic plans or other information that is not “reasonably necessary” to achieve SAC’s goals.

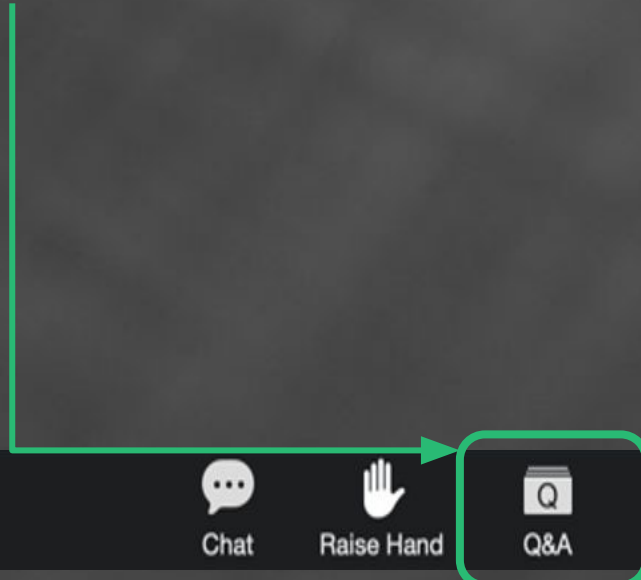
- Do not agree or discuss how each of the Members will price their own goods or related products.
- Do not agree to allocate certain geographic markets (i.e., territories) or product markets (i.e., types of products) among each other.
- Do not discuss or agree to the cost or method of pricing products manufactured or sold by each other or otherwise direct each other’s business activities that are outside the scope of SAC.
- Do not compare cost information that is confidential, such as labor cost, manufacturing costs or other variables affecting pricing.
- Do not agree among yourselves to not do business with certain vendors (potential “boycott”) or otherwise pressure other competitors or vendors to comply with certain pricing or cost policies.
- SAC and its Members should not share with each other or discuss confidential, competitive information for individual Members or any information that might affect the Members’ own day to day business decisions related to cost, price or output of their own products. For example, this confidential competitive information may include: price lists or pricing plans, volume, rebate or refund programs, discount policies, credit policies, advertising credits or program allowances, slotting allowances, product cost variables or profit margins, customer lists or specific complaints, supplier contract terms, current or future marketing plans, bidding plans, purchasing plans, planning strategies, capital improvement plans, terms of sale or other contract terms, or competition in the sale or manufacture of competing products.
- SAC should not facilitate agreements or coordination among Members for the prices they charge for the products they manufacture or sell or other collusive conduct, including market allocation or refusals to deal with suppliers or customers, or organize boycotts against other manufacturers or retailers;
- Do not agree to allocate certain geographic markets (i.e., territories) or product markets (i.e., types of products) among each other.
- SAC should not publish or share any information that would be suggestive or conclusory as to how any individual Member should deal with individual contracting or other third party issues.
- SAC or its Members may discuss or share non-confidential, publicly available information or data.



## Q&A

Attendees are all **muted** during the presentation.

Please type your questions into the **Q&A box** at the bottom of the screen.



# — Meet the speakers





# — Objectives

- Introduce scoring methodology of the Higg FSLM CAF v1.4
- Explain scoring methodology changes from CAF v1.3 to CAF v1.4
- Share how the Higg.org platform works for the Higg FSLM





# — Agenda

01. The SAC & Higg FSLM
02. The Scoring methodology
03. Accessing Higg Platform
04. Wrap Up & Q&A





# Who We Are

## Mission

To **transform business for exponential impact** through groundbreaking tools, collaborative partnerships, and trusted leadership for industry sustainability.


## Vision

A global consumer goods industry that **gives more than it takes**—to the planet and its people.

## Purpose

At the SAC, we are deeply committed to **creating a more sustainable, equitable, and just world for all**, and we believe that together, we can solve the industry's most urgent and systemic challenges. Through multi-stakeholder engagement, the Coalition seeks to lead the industry toward a shared vision of sustainability built upon a common approach for measuring, evaluating, and improving performance.



A woman with short brown hair is running outdoors in a park. She is wearing a light gray tank top and a white towel draped over her shoulders. She is looking upwards and to the right. The background shows green trees and a city skyline with a tall building. The text is overlaid on the left side of the image.

— Protect Human Rights - the  
SAC enables and supports  
workers' rights, safety, and  
livelihoods.



# — The Higg FSLM

A tool that allows facilities to assess the social and labor conditions for its workers, helping ensure they're creating safe and fair working conditions.



# Higg Facility Social & Labor Module (FSLM) Measures



Recruitment & Hiring



Working Hours



Wages & Benefits



Worker Treatment



Worker Involvement



Health & Safety



Termination & Retrenchment



Management Systems



Above and Beyond



A man in a blue jacket stands next to a large roll of fabric on a yellow frame in a factory. The background shows industrial machinery and a large roll of fabric being processed.

# Why do we need a **score**?

- Assess current performance
- Set targets for improvement
- Drive performance improvement
- Benchmarking
- Communicate performance

# — Benefits of using the Higg FSLM

- Join a global collaborative effort leveraging a unified measurement standard
- Benchmark scored assessment against industry peers
- Share the assessment with value chain partners
- Set goals and meet them successfully to drive continuous improvements
- Reduce need for multiple assessments.
- Unlock time and resources to redirect investments to make improvements

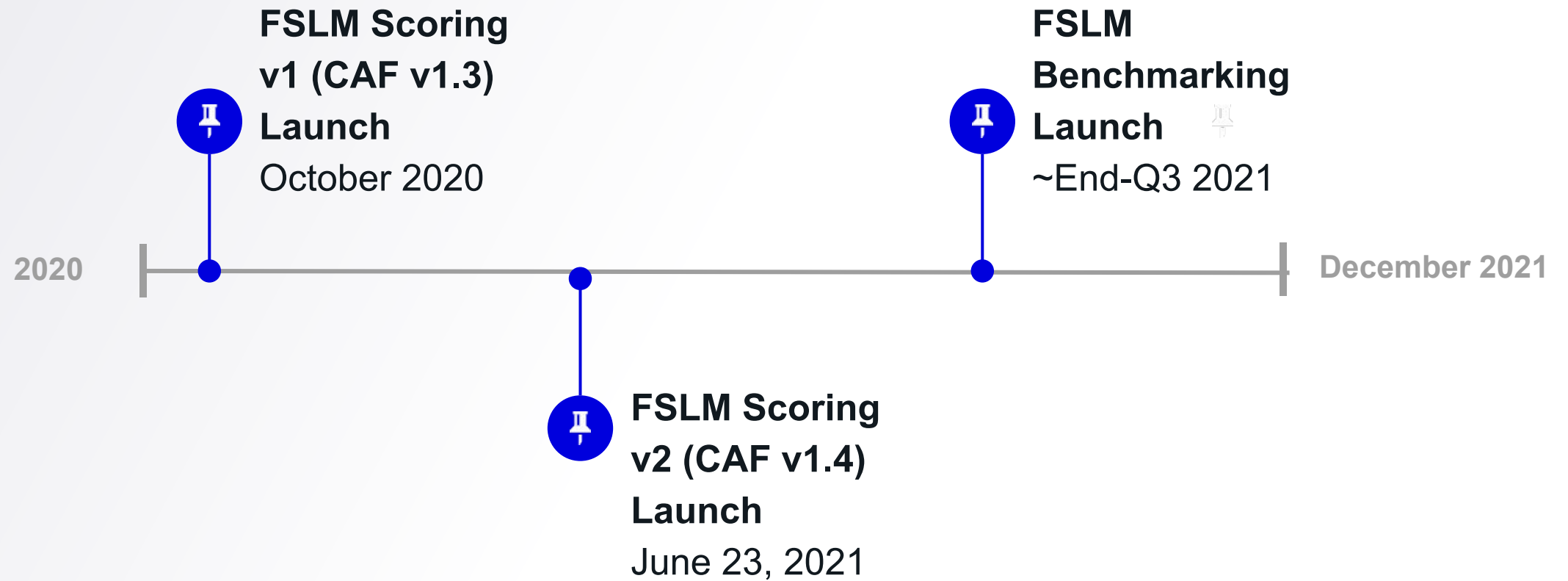




# Higg FSLM Scoring Methodology (For CAF v1.4)



# Timeline of Higg FSLM Scoring



# What is Higg FSLM Scoring?

Dashboard of results:

- **Area of Focus and Improvement report:** opportunities for improvement and focus for the facility site based on high-level mapping to Better Work Zero Tolerance Protocols, ILO Core Conventions and level of risk to the employees and facility
- **Scores:** show total %, section %, Step %, Risk-based %
- **\*Performance Achievement view:** shows performance bands, *not* assessment structure
- **\*Benchmarking Filters:** allow user to filter facilities that they are compared against
- **\*\*Performance Improvement Plan:** allow user to track and communicate improvement progress

*\*Future enhancements - expected in end-Q3*

*\*\*Future enhancements - TBC*

# Higg FSLM Scoring Rules (for CAF v1.4)

## Score Allocation Rules

- **Facility profile unscored** except 1 question: if no valid operating license then no opportunity to score (like Higg FEM)
- **Scoring mechanism based on risk level:** higher risk items worth higher point value
- **Section scores will vary** depending on number of questions in each section & risk category of questions
- **Steps are assigned weightages** - Step 1 (45%), Step 2 (35%), Step 3 (20%)
- **% instead of points:** Score is shown in a % to accommodate hundreds of conditionals
- **Leverage SLCP flags** to show egregious issues (apply to Higg vFSLM)
- **Leverage flags** to show different risk category and other identified issues (Zero tolerance, high risk, medium risk, legal compliance)
- **Question score varies** depending on risk category pre-assigned.
- **No levels in scoring framework.**
- All questions are scored (exceptions apply)




# Higg FSLM Scoring Rules (for CAF v1.4)


## **Criteria not used for assigning scores:**

- 1. Questions with Metrics, Conditions, and that have Information only**
- 2. Any entry of text answers**
- 3. Some quantitative data**
- 4. Entire Facility Profile (except “FP-OPE-1”)**

# Example - “Unscored” Higg FSLM CAF v1.4 Questions

\* Does the facility need to release workers to be available for government-mandated forced labor? RH-FOR-3

Choose... 

 The intent of this question is to understand if the facility releases workers to be available for government mandated forced labor or state-imposed forced labor. "Government mandated forced labor" refers to compulsory labor that provides income to the government and related enterprises, such as domestic cotton harvesting or government-contracted labor in foreign countries. Excludes military service, work in case of emergencies and minor communal services.

Unscored due to “Information only” question

\* Did any workers work more than 72 hours in total (regular + overtime) within any given week? WH-WOR-16

Choose... 

 The intent of this question is to understand if any worker worked more than 72 hours per week in the facility within the assessment period. The total number of hours includes work on weekly rest days and/or public holidays. For example, if at least one worker worked more than 72 hours in total (regular + overtime) in a given week, answer Yes.

Area of Focus and Improvement enabled

# Higg FSLM Scoring Rules (for CAF v1.3)

Section	Recruitment and Hiring	Working Hours	Wages and Benefits	Employee Treatment	Employee Involvement	Health & Safety	Termination	Management Systems	Empoweing People and Communities
Section Score	100%	100%	100%	100%	100%	100%	100%	100%	100%
Section Weight	11.11%	11.11%	11.11%	11.11%	11.11%	11.11%	11.11%	11.11%	11.11%
Maximum Step Score	Step 1 (77.77%)							Step 2 (11.11%)	Step 3 (11.11%)
Total Score	100%								

# Higg FSLM Scoring Rules (for CAF v1.4)

## Section Score

Section	Recruitment and Hiring	Working Hours	Wages and Benefits	Worker Treatment	Employee Involvement	Health & Safety	Termination	Management Systems	Empowering People and Communities
Section Score	100%	100%	100%	100%	100%	100%	100%	100%	100%

### Calculation

*In each section,*

Total maximum possible score = 500

Total achieved score = 250

$$\frac{250}{500} = 0.5 = 50\%$$



# Higg FSLM Scoring Rules (for CAF v1.4)

## Risk Category vs. Question Score

Risk Category	Zero Tolerance	High Risk	Medium Risk	Low Risk
Question score worth	20	10	5	2

# Higg FSLM Scoring Rules (for CAF v1.4)

## Risk-based Score

Risk Category	Zero Tolerance	High Risk	Medium Risk	Legal Compliance
Risk-Based Score	100%	100%	100%	100%

### Calculation

*Across all questions,*

Total maximum possible score = 1000

Total achieved score = 200

$$\frac{200}{1000} = 0.2 = 20\%$$



# Higg FSLM Scoring Rules (for CAF v1.4)

## Step Weightage

Step	1	2	3
Maximum Total Score	45%		
	80% (45% + 35%)		
	100% (45% + 35% + 20%)		

### Step Score Calculation

*In each Step across multiple section,*  
Total maximum possible score = 1000  
Total achieved score = 750

## Step Score

Step	1	2	3
Maximum Step Score	100%	100%	100%

$$\frac{750}{1000} = 0.75 = 75\%$$

# Higg FSLM Scoring Rules (for CAF v1.4)

## Step Weightage

Step	1	2	3
Maximum Total Score	45%		
	80% (45% + 35%)		
	100% (45% + 35% + 20%)		

### Total Score Calculation,

Total achieved score in Step 1 = 75%

Total achieved score in Step 2 = 50%

Total achieved score in Step 3 = 30%

+

+

	After Math
75 x 45%	33.8%
50 x 35%	17.5%
30 x 20%	6%

= 57.3%



# Area of Focus & Improvement

**Purpose:** highlights important opportunities for improvement and focus for the facility site *based on high-level mapping to Better Work Zero Tolerance Protocols, ILO Core Conventions and level of risk to the employees and facility.*

**Intent:** makes most critical opportunities highly visible

## Total Scores

Overall scores

74.8%

Total for self-assessment

--

Total for verified assessment

## Area of Focus and Improvement <sup>5</sup>

Opportunities for improvement and focus, based on high-level mapping of SLCP Questions to Better Work Zero Tolerance Protocols, ILO Core Conventions, and the level of risk to the employees and facility.

## Section Scores

[View Details](#)

 [CSV](#)



Areas of Focus and Improvement <sup>5</sup>

[ALL](#)

[ZERO TOLERANCE 0](#)

[HIGH RISK 2](#)

[MEDIUM RISK 3](#)

Opportunities for improvement and focus, based on high-level mapping of SLCP Questions to Better Work Zero Tolerance Protocols, ILO Core Conventions, and the level of risk to the employees and facility.

## Compliance <sup>1</sup>

Points received for meeting legal compliance.

 [CSV](#)

Section	Primary Question	Follow Up Question
---------	------------------	--------------------

WAGES & BENEFITS	WB-WAG-66	
	Were withholdings from wages, other than social security, calculated correctly and in line with legal requirements?	
	Yes	

Reference  
Legal Compliance

HEALTH & SAFETY	HS-GEN-1	
	Does the facility have any inhalation (airborne) exposure hazards (particulates/ dust/ fibers/ fumes)?	

Reference  
BetterWork - Zero Toler

[Details](#)

## Open Questions

Questions flagged by verifiers for not being in line with requirements.

Report is not available

# Definition of each “Risk” category for Higg FSLM (March 2021)

Risk	Definition
Zero Tolerance	<i>Questions where a non compliance results in human rights violations, including child labour, forced labour, corporal punishment, physical abuse, violence, and issues that pose an imminent threat to worker health and safety : Better Work definition.</i>
High Risk	<i>Questions that do not fall into Zero Tolerance category but where a non compliance results in violation of the ILO core labour standards which include discrimination, freedom of association, forced labour, child labour and issues that pose an imminent threat to H&amp;S.</i>
Medium Risk	<i>Issues that do not fall into “High Risk” criteria but pose a Risk to employees and facility, which should also be prioritized for improvement. Includes questions on legal compliance that do not fall into high risk category.</i>



# Definition of legal compliance for Higg FSLM (March 2021)

***Questions related to legal requirement as stated in the CAF  
questions***

# — Examples of “Zero Tolerance” for Higg FSLM

Termination 0%



\* Has the facility ever withheld - or threatened to withhold - or delayed wage payments in order to keep workers at the facility?

Choose...

TER-FOR-3



\* Are workers free to terminate their employment after their notice period and/or contract expiry?

Choose...

TER-FOR-4



*Better Work Zero Tolerance Protocol*



# — Examples of “High Risk” for Higg FSLM

Recruitment & Hiring 8%



\* Are any monetary deposits required of workers upon hire?

Choose...



RH-REC-1



\* Are monetary deposits in line with legal requirements?

Choose...



RH-REC-2



*ILO Forced Labour Convention, 1930 (No.29) ( & its 2014 Protocol)*

# Examples of “Medium Risk” and “Legal Compliance” for Higg FSLM

## Recruitment & Hiring 8%



\* Are facility practices out of compliance with any legal requirements not covered elsewhere regarding Child Labor?

RH-CHI-23

Choose...



## Health & Safety 0%



Does the facility have any of the following measures in place to ensure the safe handling of chemicals and hazardous substances?  
(SELECT all that apply with a "X")

\* Training records on chemical use and handling and disposal and spill cleanup are maintained for the last 12 months

HS-CHE-9-1



\* Appropriate containers are used for dispensing all chemicals

HS-CHE-9-2



\* Written procedures are in place for reporting and responding to chemical spills inside the production area

HS-CHE-9-3



# “Risk” Category for Higg FSLM (CAF v1.4)

57 Zero Tolerance

104 High Risk

216 Medium Risk

245 Legal Compliance





# Most common feedback - Higg FSLM Scoring (CAF v1.4)

Worker Involvement 0%

\* Are workers free to join a trade union of their choosing?

Choose...

WI-FOA-2



**i** A "trade union" refers to a workers' organization constituted for the purpose of furthering and defending the interests of workers. Consult applicable legal standards to determine whether there are restrictions in place that may influence the answer to this question.

Recruitment & Hiring 8%

\* Have race, skin color, sex (gender), religion, political opinion, national extraction, social origin, HIV/AIDS status, sexual orientation, pregnancy/maternity status, marital status, family responsibilities, age or nationality/foreign migrant worker status been a factor in decisions regarding hiring?

Choose...

RH-DIS-18



Wages & Benefits 2%

\* Were withholdings from wages, other than social security, calculated correctly and in line with legal requirements?

Choose...

WB-WAG-66




**i** The intent of this question is to understand if the facility made all legally required withholdings (those that are mandatory/involuntary) from wages (e.g. for taxes) in a way that was accurately calculated. Social security deductions are covered separately. Consult applicable legal requirements before answering this question. If there are no applicable legal requirements, answer No applicable legal requirements.



# Higg FSLM — Scoring Platform Guide & Demo

Higg Co

# Higg FSLM Scoring Report - Higg FSLM Dashboard

Assessment Status Assessment Completed (ASC)	Self-Assessment - Posted <div><div></div>100 %</div>	Verified - Not posted --	
Assessment ID  fslmsurvey:b6f75b98-0b34-4a33-9988-b414fb68eafe	SLCP Assessment ID --	Verifying Body --	Verifier Contact --
CAF Version 1.4			
View <a href="#">View FSLM</a>	Download Assessment <a href="#">CSV v2 / scores</a> <a href="#">Excel EN / ZH</a>	Download Certificate <a href="#">PDF</a>	

**Total Scores**

Overall scores

51.4%

Total for self-assessment

--

Total for verified assessment

**Section Scores**

Total points received for each section.

[View Details](#)

**Step Scores**

Total points received for each applicable step.

[View Details](#)

**Risk Scores**

Total points received for each risk category.

[View Details](#)

**Area of Focus and Improvement** 78

Opportunities for improvement and focus, based on high-level mapping of SLCP Questions to Better Work Zero Tolerance Protocols, ILO Core Conventions, and the level of risk to the employees and facility.

[View Details](#)

[CSV](#)

**Legal Compliance** 31

Total points received for meeting legal compliance.

[View Details](#)

[CSV](#)

**Flagged Questions**

Questions flagged by verifiers for not being in line with legal requirements.

This report is not available

**Verifier Notification**

Questions marked as Inaccurate or No Response by Verifier

This report is not available

## Score reports:

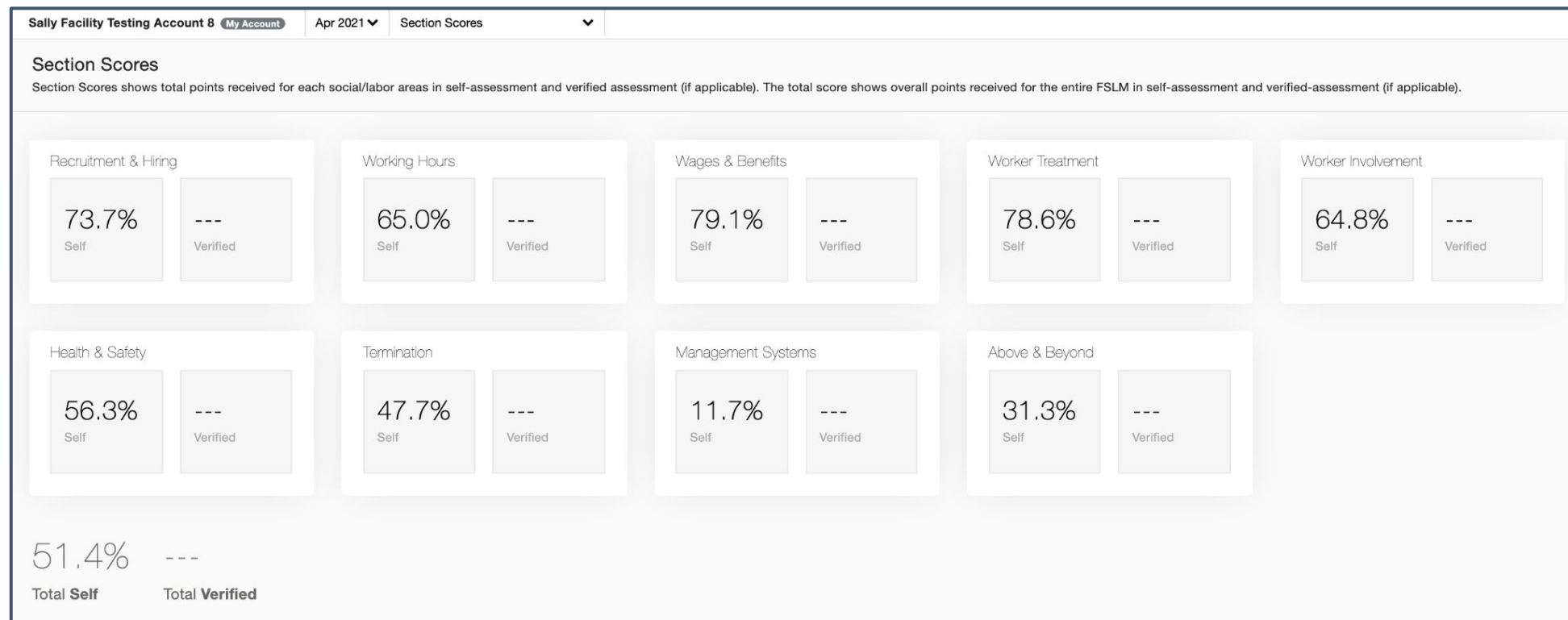
- Total scores
- Section scores
- Step scores
- Risk scores



# Higg FSLM Scoring Report - Total Scores & Section Scores

## Total Score and Section Score

1. Verified scores is available only if you complete the verification
2. Scored as 0 if the facility doesn't have an valid operating license



Note: The facility must complete and post their FSLM to see the score.

# Higg FSLM Scoring Report - Step Scores

## Step Scores

Provides total points received for each applicable step in self-assessment and verified-assessment (if applicable).

### Step 1: Essentials

75.3%

Self

---

Verified

### Step 2: Progressive

34.6%

Self

---

Verified

### Step 3: Advanced

26.8%

Self

---

Verified

51.4%

Total **Self**

---

Total **Verified**

# Higg FSLM Scoring Report - Risk Scores

## Risk Scores

Highlights the total points received on questions based on each risk category and total points received on meeting legal compliance, in self-assessment and verified-assessment (if applicable). A higher score means the better the facility performed.



Zero Tolerance

70.0%

Self

---

Verified

[View Details](#)



High Risk

64.3%

Self

---

Verified

[View Details](#)



Medium Risk

76.4%

Self

---

Verified

[View Details](#)



Legal Compliance

80.1%

Self

---

Verified

[View Details](#)



# Higg FSLM Scoring Report - Scores CSV File

The FSLM scores are shown on the score CSV file.

SAC Facility Testing Account

My Account

Apr 2021

Overview

Available Actions

Share Assessment

Connect to the SLCP

Delete Assessment

Assessment Status

Assessment Completed (ASC)

Self-Assessment - Posted

100 %

Verified - Not posted

0 %

Assessment ID

fslmsurvey:677af1f2-7121-43d7-b4e9-df36cc8a44af

SLCP Assessment ID

Connect to the SLCP

Verifying Body

Not Selected

Verifier Contact

--

CAF Version

1.4

View

View FSLM

Download Assessment

CSV v2 / scores Excel EN / ZH

Download Certificate

PDF

# Area of Focus and Improvement

## Total Scores

Overall scores

90.5%

Total for self-assessment

--

Total for verified assessment

## Section Scores

Total points received for each section.

[View Details](#)

## Step Scores

Total points received for each applicable step.

[View Details](#)

## Risk Scores

Total points received for each risk category.

[View Details](#)

## Area of Focus and Improvement 27

Opportunities for improvement and focus, based on high-level mapping of SLCP Questions to Better Work Zero Tolerance Protocols, ILO Core Conventions, and the level of risk to the employees and facility.

[View Details](#)

 CSV

## Legal Compliance 12

Total points received for meeting legal compliance.

[View Details](#)

 CSV

## Flagged Questions

Questions flagged by verifiers for not being in line with legal requirements.  
This report is not available

## Verifier Notification

Questions marked as Inaccurate or No Response by Verifier  
This report is not available

# Area of Focus and Improvement

Areas of Focus and Improvement <span>27</span>			
ALL <span>ZERO TOLERANCE 9</span> <span>HIGH RISK 5</span> <span>MEDIUM RISK 13</span>			
Opportunities for improvement and focus, based on high-level mapping of SLCP Questions to Better Work Zero Tolerance Protocols, ILO Core Conventions, and the level of risk to the employees and facility.			
Section	Primary Question	Follow Up Question	
RECRUITMENT & HIRING	RH-CHI-4 Are any workers under the legal minimum age for employment? Yes		Reference ILO - Minimum Age Convention, 1973 (No.138) ; Legal Compliance
	RH-CHI-8 Do records indicate that any workers were under the legal minimum working age when hired? Yes		Reference ILO - Minimum Age Convention, 1973 (No.138) ; Legal Compliance
RECRUITMENT & HIRING	RH-DIS-18 Have race, skin color, sex (gender), religion, political opinion, national extraction, social origin, HIV/AIDS status, sexual orientation, pregnancy/maternity status, marital status, family responsibilities, age or nationality/foreign migrant worker status been a factor in decisions regarding hiring? Yes		Reference ILO - Discrimination (Employment & Occupation) Convention, 1958 (No.111)
WORKING HOURS	WH-FOR-1 Are workers forced to work overtime under threat of penalty? Yes		Reference BetterWork - Zero Tolerance Protocol, 2018



# Legal Compliance

Total Scores

Overall scores

90.5%

Total for self-assessment

--

Total for verified assessment

Section Scores

Total points received for each section.

View Details

Step Scores

Total points received for each applicable step.

View Details

Risk Scores

Total points received for each risk category.

View Details

Area of Focus and Improvement 27

Opportunities for improvement and focus, based on high-level mapping of SLCP Questions to Better Work Zero Tolerance Protocols, ILO Core Conventions, and the level of risk to the employees and facility.

View Details

CSV

Legal Compliance 12

Total points received for meeting legal compliance.

View Details

CSV

Flagged Questions

Questions flagged for legal requirements.

This report is not available.

Verifier Notification

Questions marked for verifier review.

This report is not available.

Legal Compliance 31 ALL	
Opportunities for improvement and focus, based on legal requirements.	
WORKING HOURS fl-7--1 Are workers forced to work overtime under threat of penalty? Yes	Reference BetterWork - Zero Tolerance Protocol, 2018
WAGES & BENEFITS wb-wag-47 Were withholdings from wages, other than social security, calculated correctly and in line with legal requirements? Yes	Reference Legal Compliance
WAGES & BENEFITS wb-wag-89 Are facility practices out of compliance with any legal requirements not covered elsewhere regarding Wages and Benefits? Yes	Reference Legal Compliance

# Guidance

<https://howtohigg.org/fslm-landing/>



## Getting Started

If you've never used the Higg FSLM before, this guide will explain the basics, from what it is to setting up an account.

[Get started](#)



## E-Learning Course

Watch our video course that will help you understand how to complete your FSLM assessment.

[Watch the Video](#)



## Step-by-Step Instructions

Learn how to navigate each section of this online tool.

[Learn More](#)



## FAQ

Read answers to commonly asked questions. We're here to help!

[Learn More](#)



Higg FSLM CAF 1.4  
Scoring system guidance

## How to Get Started

10. Overall Process of Navigating FSLM


11. How do I roll my previous data forward?

12. Higg FSLM CAF 1.4 Scoring System Guide

13. Higg FSLM CAF 1.3 Scoring System Guide

# Guidance


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[Learn More](#)



### FAQ

Read answers to commonly asked questions. We're here to help!

[Learn More](#)



Higg FSLM CAF 1.4  
scoring report

## Next Steps

3. [Share or Request Module](#)
4. [View the Module Data](#)
5. [View the Result Report](#)
6. [View the Higg FSLM CAF 1.3 Scoring Report](#)
7. [View the Higg FSLM CAF 1.4 Scoring Report](#)
8. [Cross-host SLCP Assessment Overview CSV Download](#)

# Support

To submit a ticket to Higg Index support team: [howtohigg.org/request](https://howtohigg.org/request)

## SUBMIT A REQUEST

Please choose a request type below

Higg Tools Support (FEM, FSLM, BRM, MSI, PM) ▼

Which module are you inquiring about? \*

Higg Facility Social Labor Module (FSLM) ▼

If you work on multiple modules at the same time, please create multiple tickets

What do you need help with? \*

Module Score & Data ▼


If you have feedback or improvement ideas, please select Other Inquiry



# Platform Demo

# — Future of Higg FSLM Scoring



A background image of a dense forest with tall, thin trees and a thick canopy of green leaves. The lighting is soft, suggesting a dappled sunlight effect. A green horizontal line is positioned to the left of the main title.

# — Higg FSLM **Scoring** for Converged Assessment Framework v1.5

Release planned for 2022

*(Depends on SLCP roadmap)*



# Transparency Program Roadmap

2021 - 2023

Q2 2021	Q4 2021 - Q1 2022	Q2 - Q3 2022	Q1 - Q2 2023
<p><b>Introduce Materials Transparency (Higg MSI)</b></p> <p>Consumers will be able to make more informed buying decisions based on credible sustainability data they can trust and have access to see what's behind the claims.</p>	<p><b>Launch Facilities Transparency (Higg FEM)</b></p> <p>Apply learnings from initial launch and insights from stakeholder and member experts to the next phase. Develop full requirements for facilities practices.</p>	<p><b>Launch Corporate Transparency (Higg BRM)</b></p> <p>Apply learnings from previous phases towards further development. Brands and retailers will be able to share their business practices at the corporate level.</p>	<p><b>Release Full Product Transparency (+ Higg FSLM)</b></p> <p>Inclusion of product design, facilities, and brand/retail practices, evaluating both environmental and social/labor performance.</p>

*Full supply chain transparency  
at consumers' fingertips!*



# Key Takeaways



- We can transform our industry towards better worker rights, safety and livelihoods using the Higg FSLM to measure performance
- The SLCP tool & framework provides a credible backbone for this process
- All sections of the tool are weighted differently
- If a facility does not have a valid operating license, it will not receive any score
- The Higg FSLM is available on the Higg.org platform
- The spectrum of Higg FSLM Scoring helps drive performance improvements

A close-up photograph of a person's hands working on a textile. The hands are adorned with intricate red henna designs. One hand holds a piece of dark fabric, while the other uses a tool to work on the threads. The background is blurred, showing more of the textile and the person's arm.

# Q&A

## **Questions:**

Submit a ticket through Higg support channel

A close-up photograph of a person's hands sewing a piece of fabric. The person has intricate henna designs on their right hand and forearm. They are using a needle and thread to stitch a piece of fabric that has a red and white pattern. The background is blurred, showing more fabric and a person's head in the distance.

# Thank You!



# Let's Stay In Touch



[www.apparelcoalition.org](http://www.apparelcoalition.org)



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